

## **Grievance Procedure**

The grievance procedure is the mechanism agreed to by both workers and management as a means to guarantee that disputes during the life of the contract will be resolved without job action.

### **Role of Staff Rep in Grievance Handling**

1. Representative of the union
  - monitors adherence to the collective agreement, grieving when necessary
  - speaks for the union in dealing with the employer
  - provides advice to members
  - acts as liaison with local office.
  
2. Representative of members
  - represents members—ensures that right to representation is provided
  - fulfills union's duty under Section 12 to provide fair representation for members.

## The Provincial Grievance Procedure—Article A.6

